

INTEX OSAKA Broadband

Fiber-Optic Internet Service at INTEX Osaka

Get Internet on One Day's Notice!

You can apply for access even at the last minute.

Leave the Wi-Fi Setup to Us!

We handle everything from arranging Wi-Fi to various network-related tasks and installation.

Reliable On-site Support

In case of any issues, we provide on-site troubleshooting for your peace of mind.*

A Wide Range of Options to Meet Your Every Need!

- Wi-Fi Network Setup Within the Venue
- Global Static IP Address
- Between-Building Connections (INTEX Halls 1 to 6)
- VPN Connection Services
- Equipment Rental (PCs, Tablets, HUBs, Cables, etc.)
- On-site (Booth) Wiring Services
- Local 5G Services

High-Speed and Secure Connectivity with Dedicated Fiber-Optics

- **High-Speed Internet Service** – Provides flexible connectivity with download speeds of up to 100 Mbps. (Actual speed varies based on usage environment and network congestion.)
- **Upgrade Available** – Option to remove the 100 Mbps speed limit. Contact us for details.

Internet Installation at Your Designated Venue Location

- No need for separate provider agreements; simply connect and go. We provide access to a UTP cable (RJ45), and upon request, we can offer one 8-port HUB free of charge.
- LAN cables for booth wiring, additional HUBs, and other accessories must be arranged by the customer. (Let us know if you require assistance.) Please note that power supply is not included.

On-Site Support Available Throughout the Event

- **Weekday Support (9:00 AM – 5:00 PM)** – Our staff is available to assist with troubleshooting and inquiries work during business hours *Services outside these hours (late night, early morning, weekends, and holidays) or issues beyond our installation scope may incur additional charges.

Pricing Plans (Your payment date will be treated as the application date.)

NO INTERNET PROVIDER CONTRACT NEEDED!

Internet Mainline Installation	¥70,000~
Cloud Wi-Fi Setup & Configuration	¥50,000~
Secondary Wiring Installation	Available Upon Request

1 to 5 lines: ¥100,000 per line **6 or more lines: ¥80,000 per line**
(Example: 10 lines → (¥100,000 × 5) + (¥80,000 × 5) = Total ¥900,000)

10+ lines in a single hall: ¥70,000 per line

* Rates depend on the total number of lines requested per event. The above prices apply to orders placed at least two weeks in advance.

* Rush Orders: Requests up to the day before the event are possible but will incur a late charge.

Wi-Fi for 10 to 40 Devices: ¥50,000 (Requires main line installation)

* The equipment and installation requirements may vary depending on the necessary capacity and layout. A detailed estimate will be provided after consultation.

* Affordable Wi-Fi Device Rentals: Starting from ¥15,000.

For multiple low-capacity internet connections, we offer cost-effective solutions through branching installations, allowing us to provide a proposal tailored to your needs. The final cost will vary depending on the required capacity, layout, and specific installation details. After consulting with you, we will provide a detailed estimate to ensure the best fit for your requirements.

Fiber-Optic Internet Service Online Application Form

- 1. Shared Fiber-Optic Service:** The fiber-optic service at INTEX Osaka utilizes the in-house LAN infrastructure as a shared fiber-optic backbone service. For security, network traffic is segregated between exhibitors and communication controls are applied. However, some computer viruses can infect devices just through network connection. Please ensure that you take appropriate measures on your side, such as protecting against unauthorized access and computer viruses. Applications for this service should be made at least two weeks prior to the installation date. Late applications are subject to additional fees: 120% of the standard rate for requests within one week, and 150% of the standard rate for requests 1-2 days prior.
- 2. Dedicated Fiber-Optic Service:** The dedicated fiber-optic internet service is provided via NTT West Japan's optical line. Due to scheduling requirements, applications must be submitted at least two months in advance. Applications submitted after this deadline may not be accepted.
- 3. Service Scope:** The service includes the provision of one UTP cable (RJ-45). If needed, we can provide a single 8-port HUB free of charge. Please notify us if this is required. For additional wiring or layout work within the venue (e.g., booth setups), please provide detailed diagrams or layout plans. A separate quotation will be issued for these services.
- 4. Best-Effort Service:** This service operates on a best-effort basis, meaning communication speed and quality are not guaranteed.
- 5. Liability:** We cannot accept responsibility for any decrease in speed or quality caused by the service provider.
- 6. Additional Services:** For other service options, please use the corresponding application forms provided for each menu.
- 7. Customer-Supplied Equipment:** Additional LAN cables, HUBs, and other equipment for booth wiring must be arranged by the customer. Please notify us if you require assistance.
- 8. Application Date:** The application date is considered to be the date payment is received.
- 9. Free Maintenance and Support:** Free maintenance is available on setup days and during weekdays from 9:00 AM to 5:00 PM. For inquiries, please contact the designated phone number. Please note that support outside office hours will be limited to phone assistance.
- 10. Optional Technical Staff Services:** For on-site maintenance during non-standard hours, weekends, or holidays, please apply for the optional technical staff service. Note that sudden out-of-hours requests may be difficult to accommodate, so we recommend pre-scheduling this service.
- 11. Off-Hours and Other Issues:** For technical support outside of setup hours or for issues unrelated to our work scope, travel costs will be charged. Please note that immediate staff availability cannot be guaranteed for unscheduled requests, so we recommend pre-booking the technical staff service.
- 12. Service Discontinuation:** The service provider reserves the right to terminate without prior notice.
- 13. Additional Information:** For more details, please refer to the *"Frequently Asked Questions"* document.

For questions or inquiries please contact:

Sakura International Inc.

INTEX Office Contact: Hyuma MURAKOSO

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Apply Online via
the web FORM HERE

